



Your Passport to Online Services is an extra layer of security that helps ensure that you are being protected from fraud and identity theft while accessing your bank accounts online. By using your Passport, it will allow us to validate you as the true owner of your account and, if we do not recognize your computer, we will then challenge you with security questions that only you know. This will provide an additional line of defense against unauthorized access to your accounts.

This new security feature reflects our ongoing commitment to improving the level of security for you, our Online Client. Should you have any questions, please contact Client Support for assistance at 1.877.839.2737.

Setting up your Passport is quick and easy!
Just follow these simple steps.

Passport Enrollment

Step One: Login



- Go to our website, www.bankdirect.com
- Enter your Online Banking Access ID.
- Click Login
- **Manage Your Account Users ONLY:** Please contact Client Support for assistance

Step Two: Enter Password



- Enter your Online Banking Password
- Click Submit

Step Three: Set your Security Data



- Enter your current e-mail address if it's not displayed
- Assign a Passport Description to the generic Passport Image
- Select and answer three Security Questions
- Select personal or public computer
- Click Submit
- Your now logged in to your accounts and have completed the Passport enrollment process
- **Please Note:** Once logged in, you may change your Passport Image by clicking Account Options, Change Security Data

Step One: Access Online Services



- Go to our website, www.bankdirect.com
- Enter your Online Banking Access ID.
- Click Login
- **Manage Your Account Users ONLY:**
Please contact Client Support for assistance

Step Two: Verify Your Passport Image/Description and Enter Password



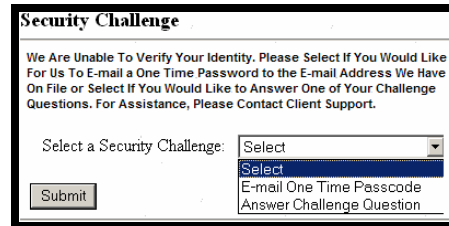
- If you recognize your Passport Image and Passport Description, enter the Password that you have assigned with your Access ID. Click **Submit** to access your accounts.
- If your Passport Image and Passport Description are not correct, **DO NOT** enter your Password and Contact Client Support **Immediately.**

Step One: Access Online Services



- Go to our website, www.bankdirect.com
- Enter your Online Banking Access ID.
- Click Login
- **Manage Your Account Users ONLY:**
Please contact Client Support for assistance

Step Two: Select Your Security Challenge



E-mail Password Option:

- Open your e-mail to receive the password
- Type in the one time password
- Select personal or public computer
- Click Submit

Challenge Question Option:

- Correctly answer your challenge question
- Select personal or public computer
- Click submit

Step Three: Verify Your Passport Image/Description and Enter Password



- If you recognize your Passport Image and Passport Description, enter the Password that you have assigned with your Access ID. Click **Submit** to access your accounts.
- If your Passport Image and Passport Description are not correct, **DO NOT** enter your Password and Contact Client Support **Immediately.**



Your Passport
To Online Services
BankDirect.

Client Support Center
1.877.839.2737, Option 4, Option 2
Monday-Friday 8:00 am to 6:00 pm CT
Saturday 10:00 am to 4:00 pm CT

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